

# EMPOWER RESILIENCY

ENSURES OPTIMUM ELECTRIC SERVICE LEVELS  
IN ALL CONDITIONS

INFORMATION SHEET  
MINNESOTA | WISCONSIN



Empower Resiliency is a new solution offering now available in Minnesota and Wisconsin that will provide a convenient, affordable option for customers to increase their energy resiliency.

Resiliency is defined as the ability of a system or its components to adapt to changing conditions and withstand and rapidly recover from power supply disruptions.

## What it does

Empower Resiliency provides analysis, design, construction, and maintenance of resiliency equipment. While Xcel Energy offers 99.9% power reliability, some customers require higher service levels, which often cannot be delivered without on-site equipment. If your business or organization has these requirements, Xcel Energy will work with you to identify your needs, design solutions, and then build and maintain the system on the customer's premises. Xcel Energy will bring the capital to invest in your solution, allowing you to pay for it over time as part of your utility bill.

## Why resiliency is growing in popularity

As customers have come to rely on computers and automation more than ever, their reliance on an uninterruptible supply of electricity has similarly increased. Concurrently, weather anomalies and natural disasters have negatively impacted the overall reliability of the electric grid. Further, recent technological advances and economies of scale have significantly decreased the cost of onsite generation (including solar photovoltaic) and storage. As a result, many customers have considered implementing solutions that more cost-effectively increase the service levels of their electricity supply. Simply stated, the business case to minimizing the costs associated with electric service disruptions through an investment in on-site resiliency solutions is more compelling than ever. As an added benefit, the resiliency assets can be used to meet sustainability goals and/or increase production when needed.

## How it works

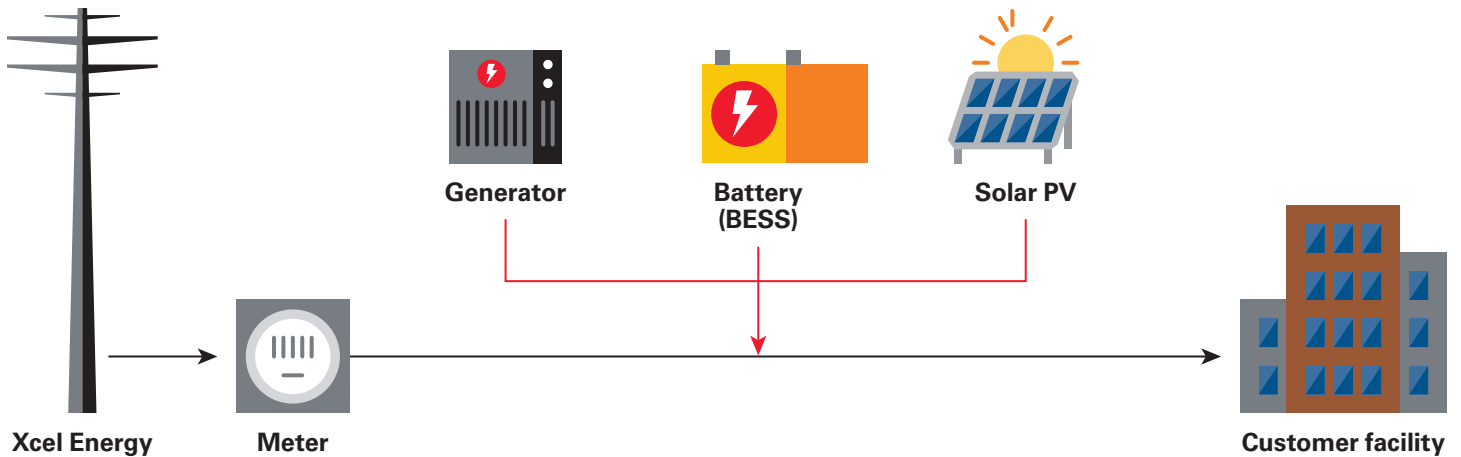
Xcel Energy will provide a turnkey resiliency solution, including upfront capital, allowing customers to pay for the improvements on their bill over an agreed-upon period, typically 10 years. The equipment will be owned and maintained by Xcel Energy (but operated according to customer requirements) throughout the course of this payment period. Once that period ends, ownership transfers to the customer.

## Who is eligible

This product is available to all commercial, government and industrial customers in Xcel Energy's Minnesota and Wisconsin service areas. Empower Resiliency typically works best for critical infrastructure such as water and wastewater treatment facilities; community centers; hospitals, medical office buildings, and other healthcare facilities; manufacturing and other industrial facilities; K-12 schools, colleges, and universities; and any other facility that requires higher electric service reliability levels.



Empower Resiliency provides custom on-site backup energy generation that integrates into your existing systems.



### Resiliency technologies offered through Empower Resiliency

This program is technology agnostic and provides funding for any project that meets the program objective of enhanced resiliency. Common technologies used to meet these objectives include:

- Standby generators (natural gas, diesel or other)
- Battery energy storage systems (BESS)
- Solar PV (ground-, roof-, or carport-mounted)
- Microgrid controls and electrical distribution equipment

### Next steps

To learn more about Empower Resiliency, and how Xcel Energy meets customer requirements for enhanced resiliency, contact your account manager or the Business Solutions Center at 855-839-8862.



[xcelenergy.com/EmpowerResiliency](https://xcelenergy.com/EmpowerResiliency)



**EMPOWER** Resiliency